

WHAT'S HAPPENING AT ADCH (effective immediately):

- **Carside Appointments:**

In an effort to reduce the spread of germs for both your protection and that of our staff, we will be making carside appointments.

What is a carside appointment?

A carside appointment would look like this: You pull into our parking lot and one of our staff members will approach your car and check you in. A Technician then comes out to the car to receive your pet and bring them inside the building. Once inside, that Technician calls you to go over the necessary questions. When the doctor has finished the exam, they will call you to go over the results and findings. A staff member will then bring your pet back to your car and charge your credit card there.

(PLEASE try to avoid cash payments)

If you have any concerns or questions about a carside appointment, or are not comfortable with this option, please contact us and we will be happy to discuss other options

- **Online Pharmacy:**

Almost all food, and over-the-counter items that you purchase from us here in the hospital are available for home delivery! You can place your orders by clicking on 'Home Delivery' via our website: www.arlingtondogandcat.com

- **Picking up Prescriptions and Food:**

We ask that you please call ahead to pay for your prescription or over-the-counter items. Then, once you arrive in the parking lot, call our front desk and a staff member will bring your item(s) out to your car.

- **Personal Pet Items:**

We will not be accepting any personal items with your pet(s) such as blankets or beds when your pet(s) are brought in.

- **Looking into Telemedicine options:**

ADCH is investigating Telemedicine options so that we may be able to better serve you and your pet(s) without the need for you to leave your home at all.